

Customizable Feedback & Management

ShowingTime provides agents with a fully automated way to request and receive feedback, and to share feedback with sellers. Feedback requests are sent to agents after their appointment has finished; if no response is received, the request will be sent again based on your preferences. Multiple templates can be created to handle listing-specific questions so you can generate more suitable feedback.

The image shows two overlapping screenshots of the ShowingTime feedback system. The top screenshot is a 'Feedback Submitted' page for a listing at 4540 Mastodon Dr, Cleveland, OH 44108. It displays five questions with client responses: 'Is your client interested in this listing?' (Very), 'Please rate your overall experience at this showing.' (Good), 'Your (and your client's) opinion of the price:' (Just right), 'Please rate this listing (5=Best: 1=Worst):' (4), and 'COMMENTS / RECOMMENDATIONS:' (Loved the back deck). Below the feedback are buttons for 'Publish to Seller' and 'Manage Feedback'. The bottom screenshot shows a 'Feedback Template' editor for a 'Custom Feedback' form. It lists the same five questions with radio button options (e.g., 'Very', 'Somewhat', 'Maybe', 'Not interested') and a 'Free Text Field' for comments. On the right, there are buttons to 'Add Question', 'Add Multiple Choice Question', and 'Add Free Text Question'.

ShowingCart™

If you have a day full of showings, ShowingCart will save you time by allowing you to schedule on multiple listings by creating a “buyer’s tour”. Just add the listings your buyer wants to see in ShowingCart, and the listing locations and driving distances will automatically populate for you on a map. There’s even a “Smart Route” feature that will automatically organize your stops into the most efficient route to take. After all the listings are in order, you can submit all your requests with one simple click!

The image shows a screenshot of the ShowingTime 'Appointment Information' and 'ShowingCart' interface. The top section is a table with columns for 'Update', 'Address', 'Appointment Type', 'Appointment Status', 'Appointment Time', and 'Availability (CDT)'. It lists three appointments in Rochester, NY. Below the table are buttons for 'Turn by Turn Directions' and 'Smart Route'. The bottom section is a map of the Rochester, NY area with three numbered locations (1, 2, 3) marked on it, representing the stops for a buyer's tour.